



Report to Safer and Stronger Communities Scrutiny & Policy Development Committee

Report of: Janet Sharpe (Interim Director of Council Housing)

Subject: Review of the Partner Resource Allocation Meeting (PRAM)

Author of Report: Simon Mitchell, Safer Neighbourhood Manager, 273 5971

Summary:

Following a presentation on 26th September 2013, the Committee requested a quarterly progress report regarding Partner Resource Allocation Meeting (PRAM), with a particular focus on:

- Improving the relationship between PRAM and the Neighbourhood Action Groups; and
- The development of a citywide PRAM.

This is the first of the quarterly reports.

Type of item: The report author should tick the appropriate box

Reviewing of existing policy	
Informing the development of new policy	
Statutory consultation	
Performance / budget monitoring report	
Cabinet request for scrutiny	
Full Council request for scrutiny	
Community Assembly request for scrutiny	
Call-in of Cabinet decision	
Briefing paper for the Scrutiny Committee	X
Other	

The Scrutiny Committee is being asked to:

The Committee is asked to note progress and provide views, comments and recommendations.

Background Papers:
Previous Scrutiny Committee minutes

Category of Report: OPEN

Quarterly Report of the Interim Head of Council Housing **Review of the Partner Resource Allocation Meeting**

1. Introduction/Context

1.1 In August 2012, the Partner Resource Allocation Meeting (PRAM) was introduced to the East of the city in order to:

- Improve the way in which we identify and support vulnerable people experiencing ASB;
- Provide leadership and accountability; and
- Better link ASB resources with Health and Social Care colleagues.

1.2 Following a presentation on 26th September 2013, the Committee requested a quarterly progress report regarding Partner Resource Allocation Meeting (PRAM), with a particular focus on:

- Improving the relationship between PRAM and the Neighbourhood Action Groups; and
- The development of a citywide PRAM.

2. Improving the relationship between PRAM and the NAGs

2.1 It is important that the NAGs are not viewed as the first port of call for ASB cases where a multi-agency response is required. With this in mind, officers are being encouraged to utilise the NAGs for more challenging cases, providing greater focus on vulnerable people experiencing ASB; improving the level of support; and speeding up resolution.

2.2 The primary focus of the NAGs has moved towards support for vulnerable people experiencing ASB. There is still work to do on this, but the message here is that the 'management' of those *committing* ASB is best dealt with by specialist agencies and pre-existing structures.

2.3 The PRAM continues to offer an important touchstone for officers involved in 'by-exception' cases, ensuring that the primary focus remains on people experiencing ASB and strengthening the link with colleagues in Health and Social Care.

2.4 There are some geographical gaps in NAG coverage. Over the next quarter, the Safer Neighbourhood Manager will progress work to ensure that each area of the city has recourse to a NAG and that details are circulated to officers and Elected Members.

3. The development of a citywide PRAM

3.1 Discussions are currently taking place with partners to expand the analytical support provided to PRAM so that it can go citywide. Whilst there is no date for this expansion, partners are supportive and it is just a case of identifying the necessary capacity to support this move.

3.2 The Safer Neighbourhood Manager will continue to push this through and hopes to have positive closure in the next quarter.

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